

APRIL 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

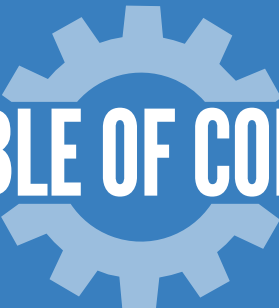


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.6%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$314,086,145.52**

Trust Fund Balance: **\$45,087,187.39**

Number of Employers in the Shared Work Program: **390**

Number of Affected Employees in the Shared Work Program: **29,938**

So far in 2013, the Department



intercepted

\$18M in tax
returns from claimants
with overpayments.

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in April: **682**

SIF Balance (as of last day of April): **\$8,275,601.26**

New Permanent Total Disability (PTD) Claims Paid: **22**

Total Amount Paid for New PTD Claims: **\$2,628,525.36**

Average Cost Paid on New PTD Claims: **\$119,478.43**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in April: **182**

First time payments which were due but held in April: **\$3,944,859.26**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in April: **1,213**

Total Amount of 1st Payments which were due but held in April: **\$31,373,621.42**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,155**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$1,270,834**

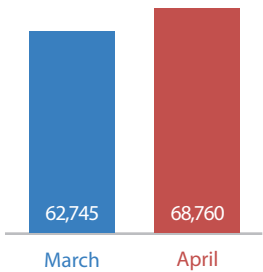
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$82,800**

Number of Missouri Miners Trained: **207**

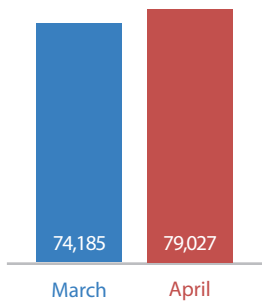
Number of Hazards Found at Missouri Mine Sites: **115**

Number of Miners Assisted by Hazards Removed: **208**

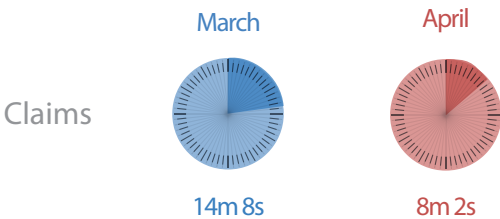
CALLS ANSWERED



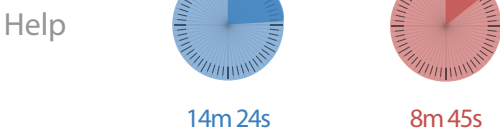
CALLS IN QUEUE



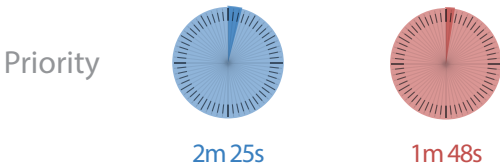
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Mar. 260 / \$106,474.78 Amounts Apr. 205 / \$81,165.19 Amounts

National New Hire Overpayment Cases due to Crossmatch

Mar. 1,005 / \$501,676.33 Amounts Apr. 667 / \$267,279 Amounts

UI Cases Referred for Prosecution

Mar. 36 / \$7,136,005 Recovered* Apr. 32 / \$2,318,219 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Mar. 905 / Apr. 692 / YTD: 2,734

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

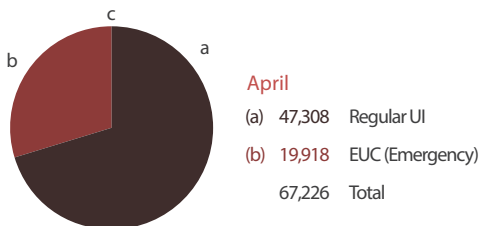
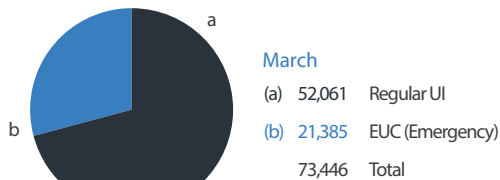
Mar. 123 / Apr. 65 / YTD: 352

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Mar. \$286,266 / Apr. \$364,072 / YTD: \$918,693

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment



Total Interest Assessment: \$22,562,492.07

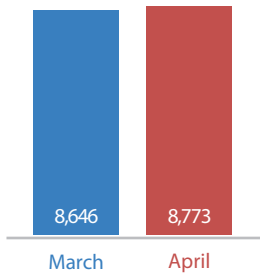
Collected: Mar. \$7,106.99 / Apr. \$12,553.99

Outstanding: Mar. \$121,635.94 / Apr. \$109,081.95

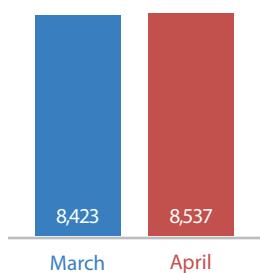
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

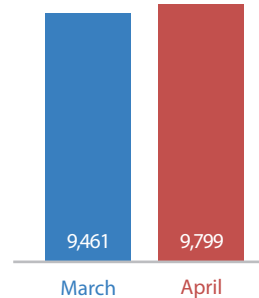
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



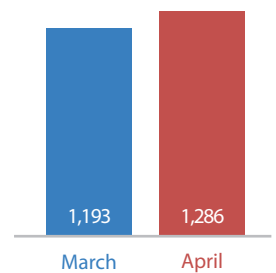
FIRST REPORTS OF INJURIES (FROIs) FILED



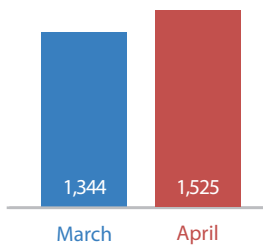
WORKERS' COMPENSATION CASES PROCESSED



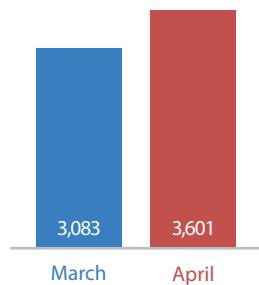
CLAIMS FOR COMPENSATION RESOLVED



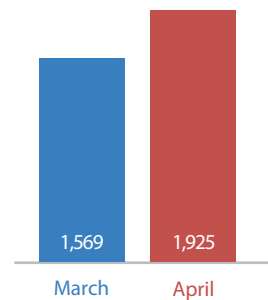
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Mar. 0
Apr. 2



ELECTIONS HELD

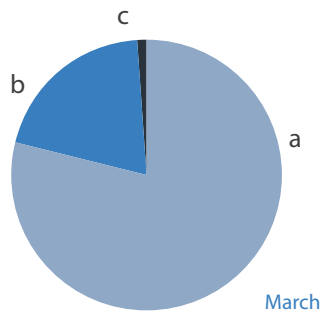
Mar. 2
Apr. 4



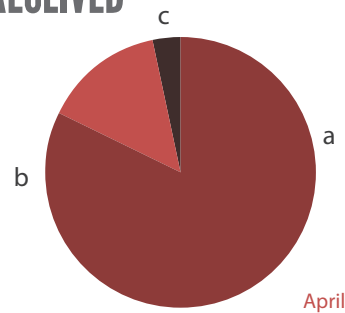
ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

Mar. 2(30)
Apr. 4(61)

COMPLAINTS RECEIVED



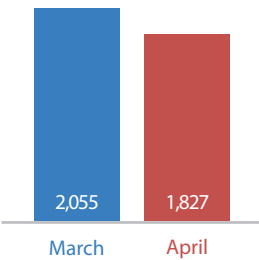
- (a) 75 Minimum Wage
 - (b) 19 Prevailing Wage
 - (c) 1 Child Labor
- 95 Total



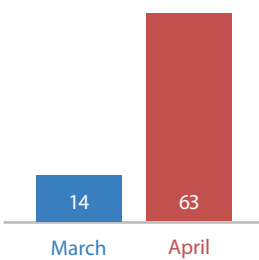
- (a) 80 Minimum Wage
 - (b) 14 Prevailing Wage
 - (c) 3 Child Labor
- 97 Total

CALLS ANSWERED

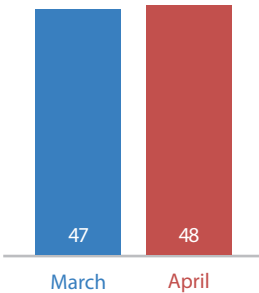
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

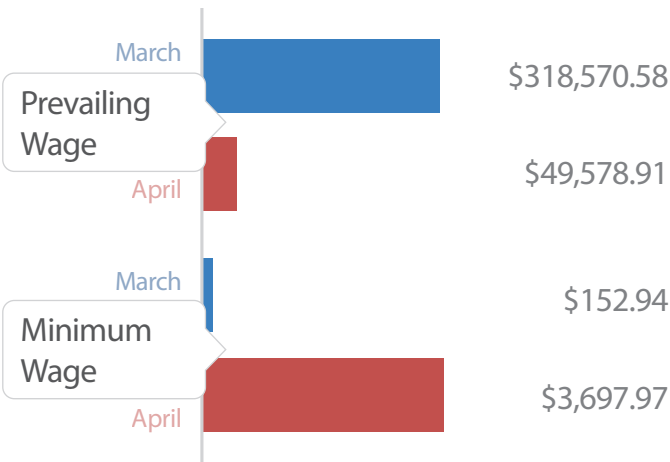


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

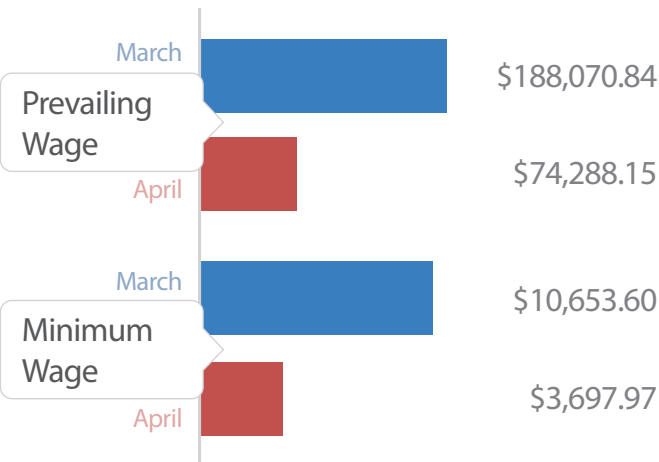


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

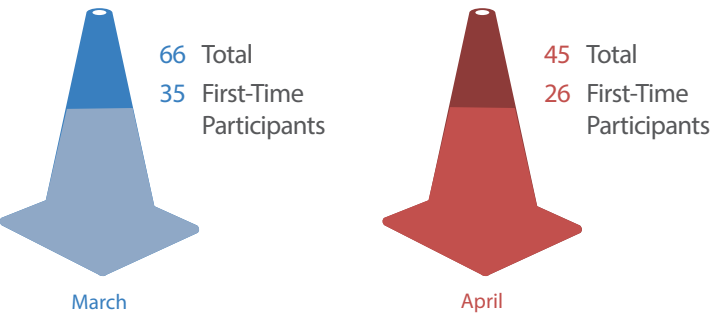
Restitution Assessed



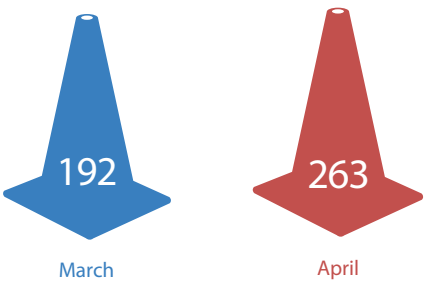
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



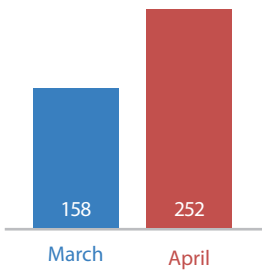
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



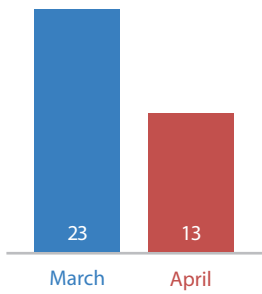
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

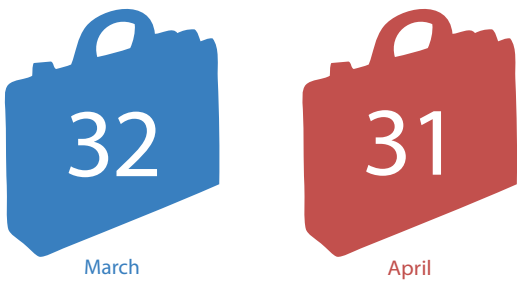
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



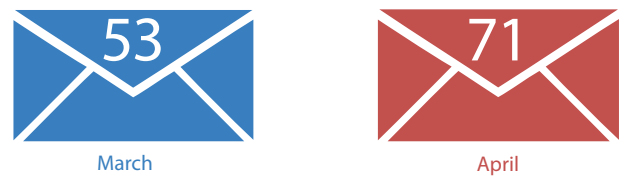
AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

21 Within 180 Days
3 After 550 Days
53 Total

32 Within 180 Days
0 After 550 Days
71 Total



CASES SET FOR HEARING March 0 / April 0

CASES APPEALED IN CIRCUIT COURT March 0 / April 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

| | March | April |
|--------------|-------|-------|
| Participants | 28 | 173 |
| Sessions | 2 | 5 |

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

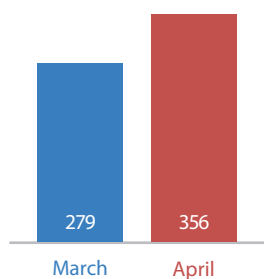
| March | April | |
|--------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10,635 | 10,131 | Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp |
| 866 | 841 | Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp |

DIVISION OF LABOR STANDARDS WEB HITS

| March | April | |
|-------|-------|-----------------------------------------------------------------------------------------------------------------|
| 6,164 | 6,181 | Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/ |
| 3,714 | 3,616 | Wage & Hour http://www.labor.mo.gov/DLS/General/ |

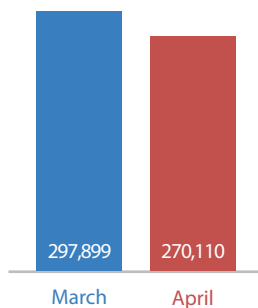
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



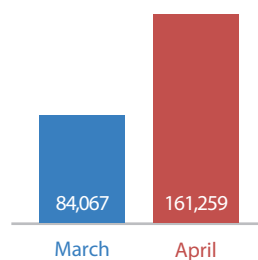
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



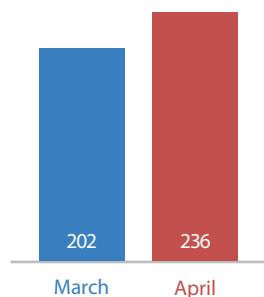
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



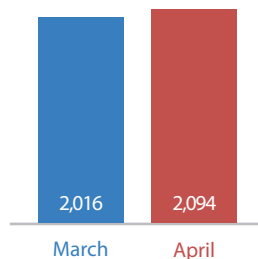
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS**

**APRIL
649,990**

Total Views for MoLaborDept Channel: 306,856

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri **4,326 views**
2. What's Next? **1,939 views**
3. Calculating Your Weekly Benefits **611 views**
4. What's Next? - Part 1 **531 views**
5. What's Next? - Part 2 **365 views**

5 Most Recent YouTube Videos

1. This Week's Unemployment FAQ: April 30, 2013 **54 views**
2. This Week In Labor: April 29, 2013 **75 views**
3. Life After a Layoff: An Inspirational Short **45 views**
4. MO Department of Labor Featured on Top Money Managers 3 **164 views**
5. 2013 Missouri Workers' Memorial Tribute Video **132 views**

Featured Video on YouTube http://youtu.be/8QwzHDdE_wA

